

# Training and education based on business simulations



**Minvydas Latauskas**  
Head of Product Development

## Teaching / educating

**Education** is the process of facilitating (making easier) learning. Knowledge, skills, values, beliefs, and habits of a group of people are transferred to other people, through storytelling, discussion, teaching, training, or research.

- Wikipedia

## Learning

**Learning** is the act of acquiring new, or modifying and reinforcing, existing knowledge, behaviors, skills, values, or preferences and may involve synthesizing different types of information.

- Wikipedia



**Theory****MOOCs:**

Coursera

Udemy

Edx

**University MOOCs:**

Harvard, Carnegie Mellon,

UCLA, Yale, Duke, MIT,

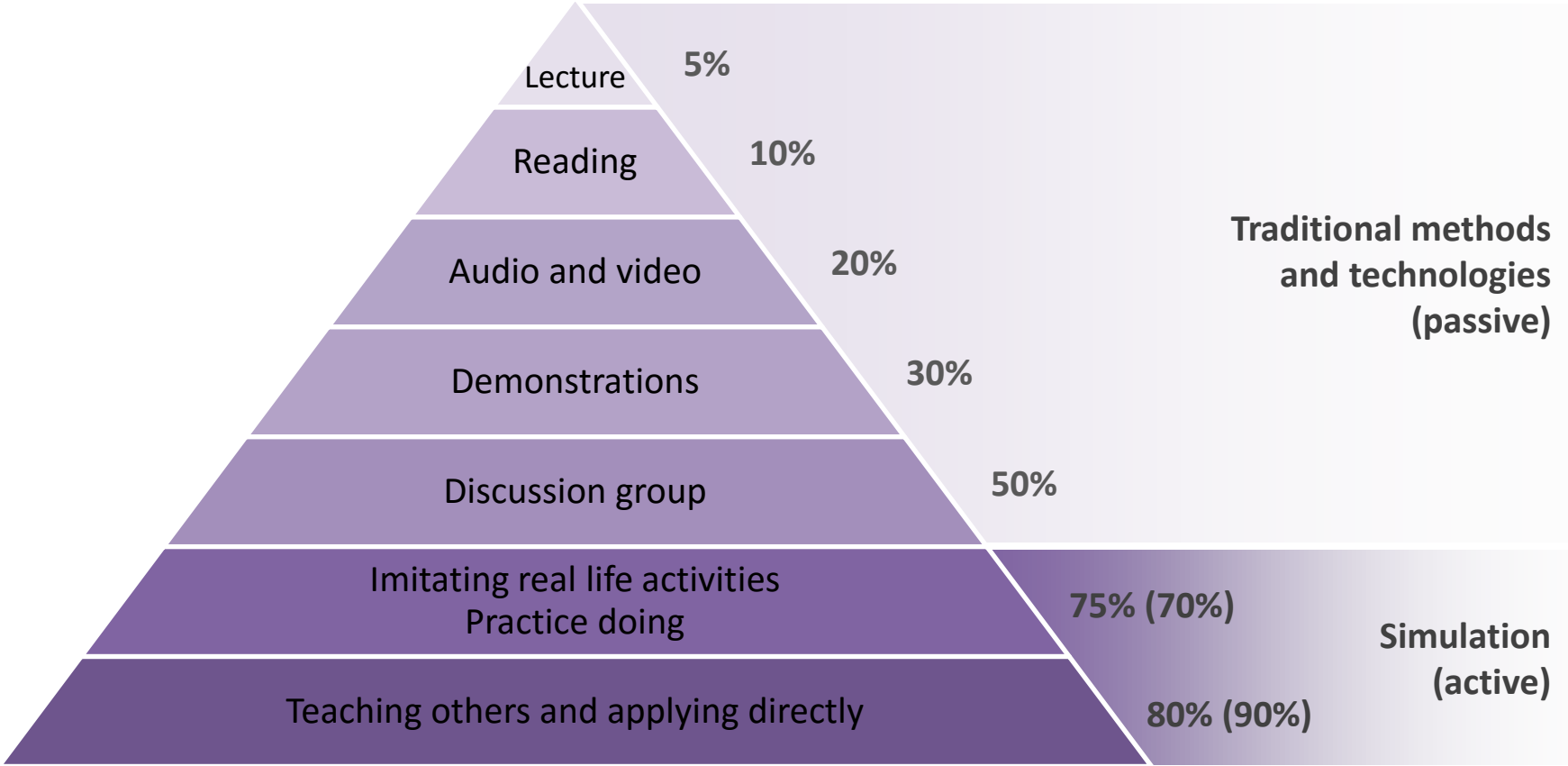
Berkeley,

...

**Practice**

Practical skill development





## Gamified realities

Reality as a game

Gamification

**Simulated reality**



**Simulation - SBS**

**The knowledge – MOOCs & LMS**

**Possibility of development - Developer Tools**

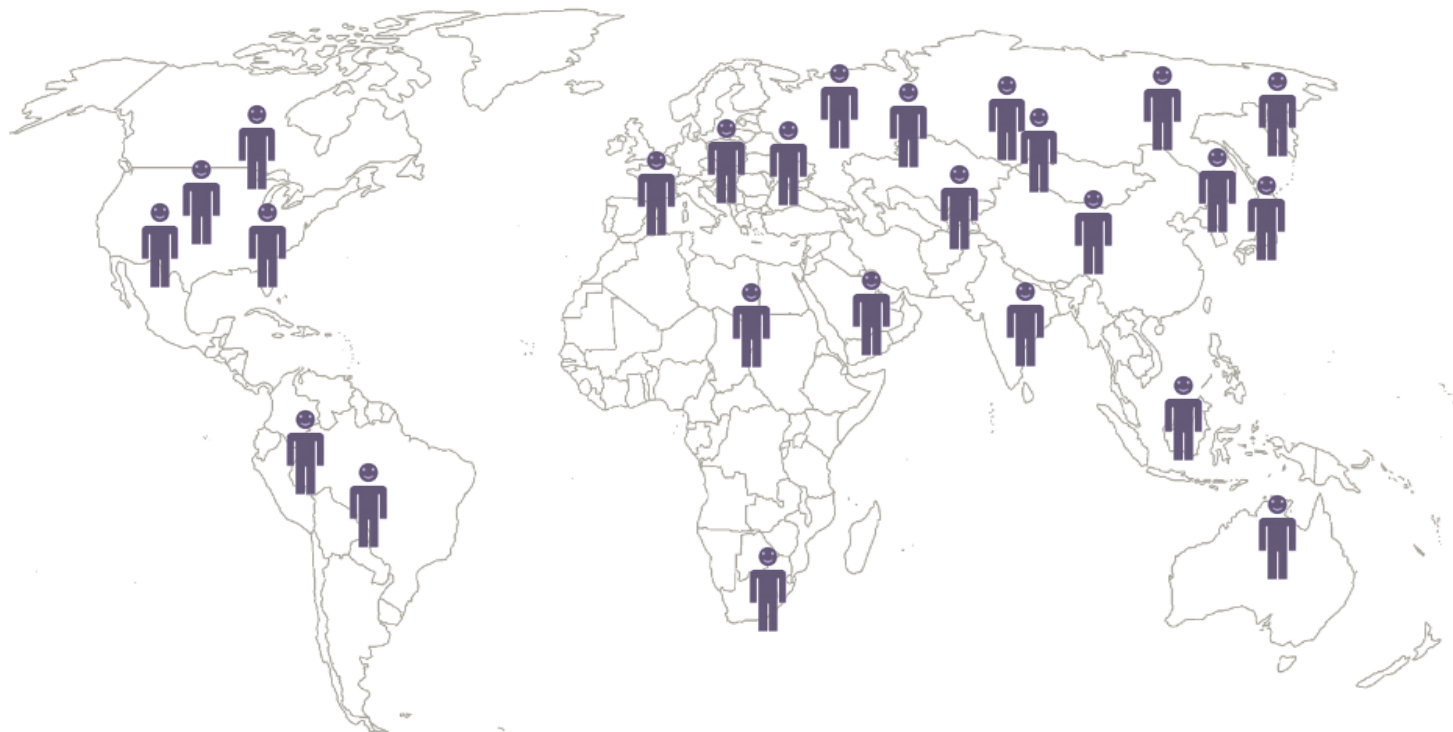
**Marketplace**



# Simformer Business Simulation

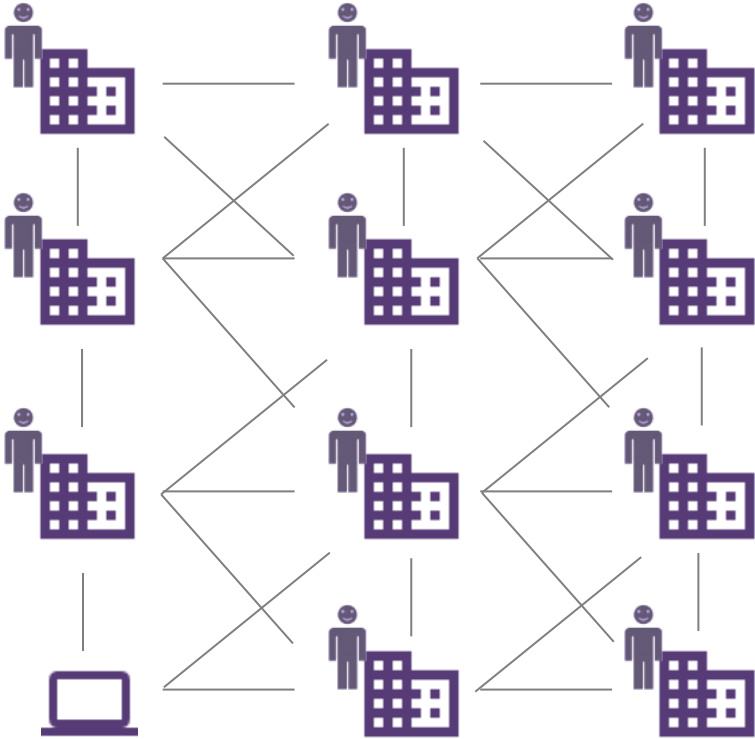
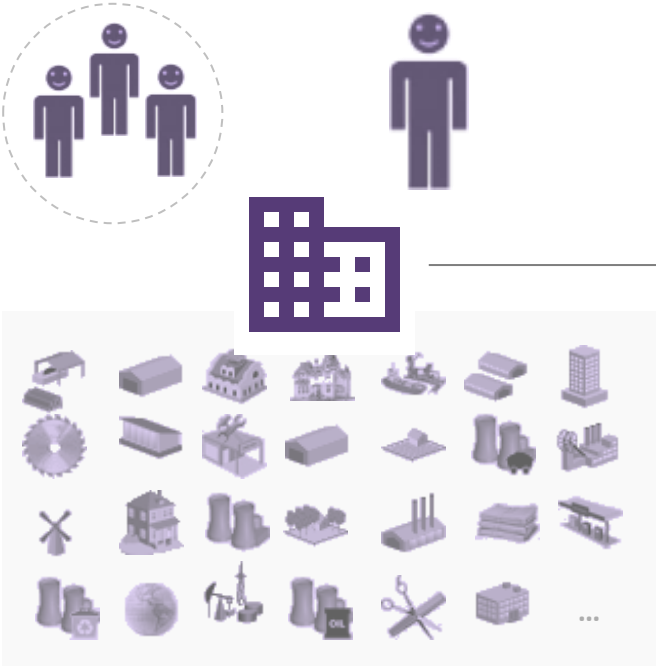
On-line

24 | 7 | 365






Peer 2 Peer




25+ industries,  
200+ products and  
services



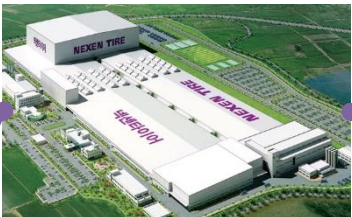
Service



Sales



Assembly



## All key business processes and functions

### **Open and close subsidiaries**

Location, specialization, size, R&D...

### **HR**

Hiring and firing employees, setting salaries, qualification, training ...

### **Equipment management**

Buying, selling, wear and tear, repairs, R&D ...

### **Supply management**

Choosing the supplier, quality, price, size, politics ...

### **Production**

Amount, quality, basic costs, sales price & channels, R&D ...

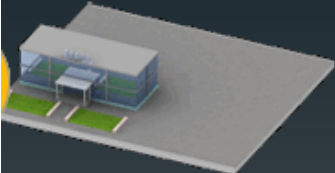
### **Sales**

Market analysis, quality and price combination, price setting ...

### **Marketing**

Place, Price, Product, Promotion, market analysis ...







## Store

Founded: 23 January 43

Store of a company [MinvydasL LLC](#)  
Location Berlin ([Germany](#)) || Office: [Office](#)




**MinvydasL**  
©9 994 064.00  
[5 points](#) [0.0 virts](#)  
 Number of turns to the end of express mode: 71




[Like](#) [13k](#) [Share](#)

[Store](#) [Financial report](#) [Marketing & Advertising](#) [Trade hall](#) [Supply](#)

% Occupancy	Expenses	Resources	Products	Volume
0.00 %	©0.00	0.00	0.00	0.00

	<input type="checkbox"/>	Product	Sales volume	Purchase volume	In stock	Quality	Brand	Purchasing price	Sale price	Market share	city average		
											Price per week	Quality	Brand

Automotive goods | [View city market](#) | [Go to marketing reports](#)

	<input type="checkbox"/>		<a href="#">0</a>	<a href="#">0</a> [0]	2	1.05	0.00	©75 000.00	<input type="text" value="470050.59"/>	0.00 %	©427 440.97	1.00	0.00
	<input type="checkbox"/>		<a href="#">0</a>	<a href="#">0</a> [0]	4	1.05	0.00	©37 500.00	<input type="text" value="80086.33"/>	0.00 %	©72 734.82	1.00	0.00

Group setting of sale type

Select

Set prices



## Oil — Select supplier

Store :: Berlin

Current assets of managing company: @9 994 064.00

Advanced filter

Average value in city stores:

Price = @56.25

Quality = 1.00

Brand = 0.00

All Mine Corp.

Supplier	Available In stock	Supplier's price	Price	Quality	Brand	
<a href="#">Butter factory</a> negociant :: Butter factory :: Memphis	10 250 10 250	@10.00	@15.10	3.76	0.00	<a href="#">Select</a>
Independent supplier Novosibirsk	Unlim.	@20.00	@26.98	1.00		<a href="#">Select</a>
Independent supplier Hanover	5 000 Unlim.	@35.00	@35.34	5.00		<a href="#">Select</a>
<a href="#">Butter factory</a> Tottimonti i kompaniya :: Butter factory :: Memphis	5 000 32 164	@25.00	@36.10	2.61	0.00	<a href="#">Select</a>
<a href="#">Butter factory</a> DAgroup :: Butter factory :: Hartford	10 788 42 500	@30.00	@43.05	3.32	0.00	<a href="#">Select</a>
Independent supplier Indianapolis	2 000 Unlim.	@48.00	@68.50	10.00		<a href="#">Select</a>
<a href="#">Butter factory</a> EGORIMUSS Rulezzz! :: Butter factory :: Los Angeles	500 35 000	@1 000.00	@1 401.66	2.56	0.00	<a href="#">Select</a>

Foodstuff

List of all products



Add supplier


Raw material	In stock	Order	Purchase	Supplies					
				Supplier	Parcel	Conditions	Cost	Price	Supplier


**Foodstuff**


	Quantity	0				%			
	Quality	---							
	Brand	---	100	0	<a href="#">MM Corp   Bakery</a>	100	10	©128.20	Price ©1.28 Purchase 0
	Prime cost	---						Quality 3.54 All 48 729	
	Sold	0				Min. qual.	0	Brand 0.00 Available 47 729	
	Quantity	0				%			
	Quality	---							
	Brand	---	500	0	<a href="#">negociant Butter factory</a>	500	10	©7 552.00	Price ©15.10 Purchase 0
	Prime cost	---						Quality 3.76 All 10 250	
	Sold	0				Min. qual.	0	Brand 0.00 Available 10 250	
	Quantity	0				%			
	Quality	---							
	Brand	---	500	0	 <a href="#">Independent Ltd. Nikolaev</a>	500	10	©18 040.50	Price ©36.08 Purchase 0
	Prime cost	---						Quality 1.00 All Unlim.	
	Sold	0				Min. qual.	0	Brand 0.00 Available Unlim.	

Edit

Cancel selected contracts

 - Select supplier

 - Clear warehouse

 - select receipt


**Store**Location Berlin


Current assets of managing company: ©9 994 064.00





<b>Number of employees</b>	<input type="text" value="5"/>	
<b>Salary</b> 	<input type="text" value="341.26"/> ©	
	Average city salary: ©458.23	
	Maximum salary for self-correction: <input type="text"/>	
	Expected salary expenses: ©1 706.28	
	<b>Expenses for hiring (for dismissal): ©0.00</b>	
<b>Maximal number</b>	10	<a href="#">Employee training</a>
<b>Expected level of staff qualification</b>	3.30 (City average 5.95, 4.20 required)	
	<input type="text"/> (the qualification to which the HR Department will adjust salary)	
	<p><input type="radio"/> The HR Department adjusts salary every update</p> <p><input checked="" type="radio"/> The HR Department is not working</p>	

The salary level which you've chosen, may result in general drop in staff skills

% Occupancy	Expenses	Resources	Products	Volume
<input type="text" value="1.62 %"/>	\$0.97	+0.0723	-0.00	+0.0712

	Product	Output	In stock	Orders volume	Available	Price	Distribution policy
  <a href="#">Toys</a>	Quantity	4 130	Quantity	44 357			
	Quality	9.65	Quality	9.58	4 200	40 157	Maximum volume: <input type="text" value="150"/>
	Specialization + 50.00 %		Prime cost	\$105.54		<input type="text" value="150"/>	Only to my company ▼
	Prime cost	\$96.19					
<div>Save changes</div>							
<div>Delete remaining product</div>							

 - Sign a contract

	<input type="checkbox"/>	Raw material	Required	Purchase	Order	In stock			Notes
						Quantity	Quality	Prime cost	
	<input type="checkbox"/>		1 346	1 500	1 500	3 051	4.65	\$213.93	Quality is (4.65) below recommended according to the technology (8.10)
	<input type="checkbox"/>		1 346	1 851	1 851	9 013	8.10	\$20.29	

Remove selected materials from the warehouse



**Detailed analysis****Financial reports**

Consolidated reports, reports from different subdivisions and categories ...

**Marketing**

Markets, segments, products, brands, competitors ...

**Personnel**

Average salaries, qualification ...

**Supplies and logistics**

Amount of supplies, occupancy, logistics expenses ...

**Market leaders**

Geography, segments, products, services ...

**Macroeconomics**

Geography, population, education level, wealth level, profit taxes, custom duties ...

From academic  
courses to short  
business training

**All decisions of SBS participants are recalculated every turn**

DAY						
ПОН	ВТО	СРЕ	ЧЕТ	ПЯТ	СБ	ВОС
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

### **SBS Classic: daily turns**

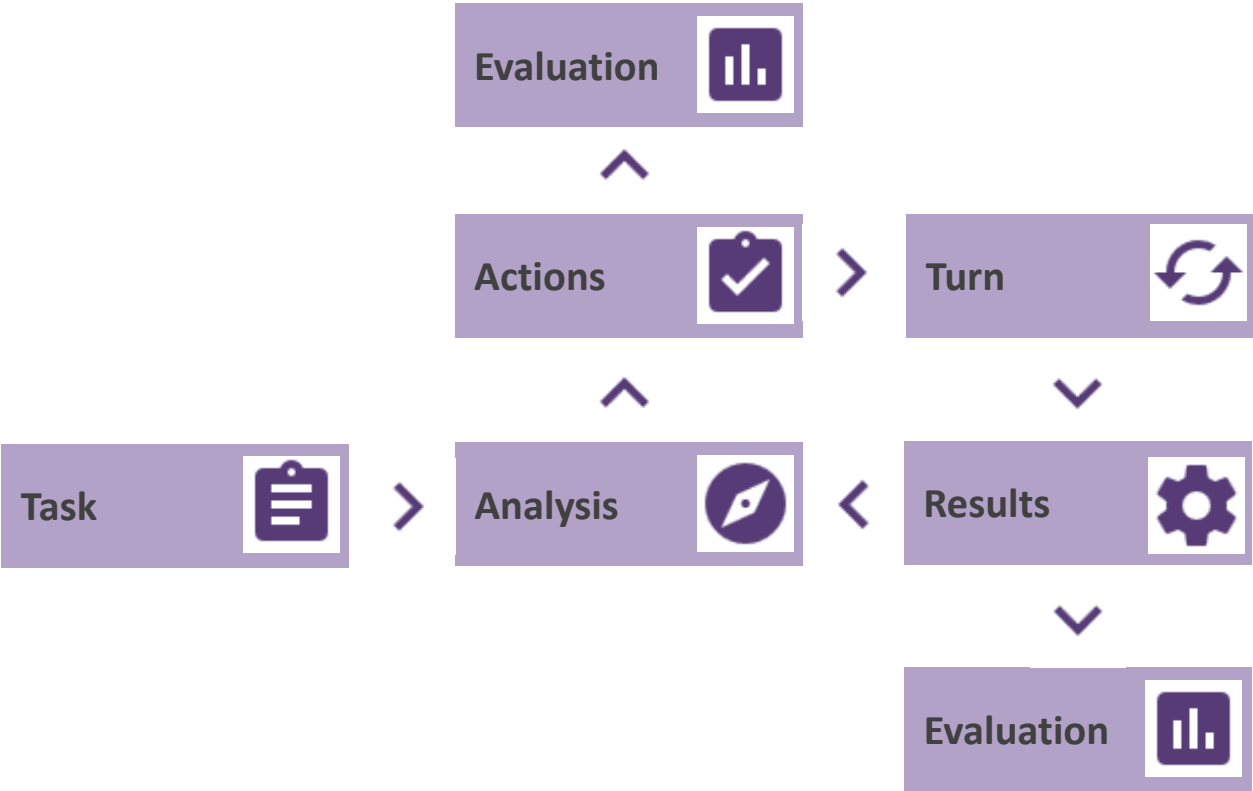
Long term educational programs, events,  
Olympics and business games



### **SBS Fast: hourly turns**

Short term training, business games,  
personnel assessment

Repeatable  
decision making  
training



**The knowledge - LMS**

**Simulation - SBS**

**Possibility of development - Developer Tools**

**Marketplace**





## Quality Management

course by  
Dr. Dalius Serafinas

“ **The problem — to understand QM you need:**

- 🧩 Systematical view of the business and its processes
- 🧩 Knowledge of the whole business value chain
- 🧩 Practical experience in business management ”

“ **The solution:**

- 🧩 Business simulation with global virtual economy in order to form an understanding of the business as a system
- 🧩 Keep the focus on QM and how it's linked with other business processes ”

**KNOWLEDGE**

+

**PRACTICE**

=

**SKILLS**



	Theory		Virtual economy and business	System comprehensive approach
	Cases		Real and virtual business based case studies	Analytical skills
	Seminars		Connecting theory and practice	Decision making

**KNOWLEDGE**

+

**PRACTICE**

=

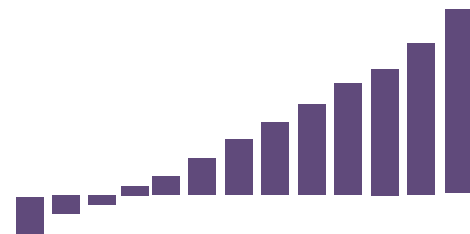
**SKILLS**



60 students



Managed  
22 virtual companies



5 bankrupt      20 profitable      3 billionaires

**MARCH**

**APRIL**

**MAY**





Start

Real business  
meets the virtual

Business simulation  
based exam





Company Name	Assets	Status/Role
 <a href="#">Aleksas ir kiti</a> Idle firm	\$286 446 850 549.08	Student / VU_Kokybės vadyba_1 <a href="#">edvinasignas</a> 24 February 2015
<a href="#">GGE Corporation</a> Idle firm	\$22 651 599 826.36	Student / VU_Kokybės vadyba_1 <a href="#">GGE Corporation</a> 24 February 2015
 <a href="#">Mqmtss Industries</a> Idle firm	\$14 110 027 844.82	Student / VU_Kokybės vadyba_1 <a href="#">TSS M. G.</a> 24 February 2015
 <a href="#">ulaindre International</a> Idle firm	\$6 373 536 114.09	Student / VU_Kokybės vadyba_1 <a href="#">ulaindre</a> 24 February 2015
<a href="#">EK Fashion</a> Commercial holding company	\$4 098 281 916.32	Student / VU_Kokybės vadyba_1 <a href="#">Fashion E. K.</a> 24 February 2015
 <a href="#">Quality Master</a> Idle firm	\$1 591 963 683.79	Student / VU_Kokybės vadyba_1 <a href="#">Master Q.</a> 24 February 2015
<a href="#">AVG</a> Entrepreneur without legal education	\$38 530 416.35	Student / VU_Kokybės vadyba_1 <a href="#">aqvimone</a> 24 February 2015
<a href="#">auksinis siulas</a> Entrepreneur without legal education	\$32 795 130.83	Student / VU_Kokybės vadyba_1 <a href="#">auksinis siulas</a> 24 February 2015
<a href="#">Greta ir Emilija Corporation</a> Entrepreneur without legal education	\$25 181 130.70	Student / VU_Kokybės vadyba_1 <a href="#">GretaEmilija</a> 24 February 2015



“ Business Information Management is a study program of great value. ”

“ Quality management is not only good shoes. ”

“ Students can enjoy learning a lot. ”

“ Experience & „know how“ > \$. ”

“ Learned that business is not a ”mystical creature“. ”

“ How can one actually utilize university knowledge in business! ”

“ In this game I have gained a better understanding of academic side of the study as well as analytical and practical side of business. ”

“ It is not that easy to be a businessman. ”

# Things I have learned?



SBS  
HIERARCHY OF  
NEEDS

Dovydas  
Mockevičius





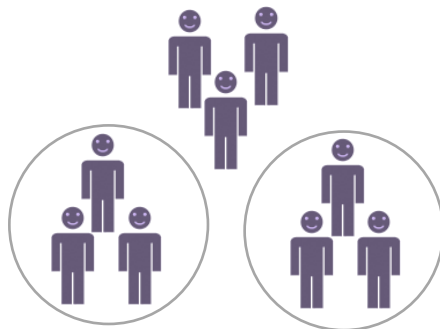
Dr.  
Dalius Serafinas

- Teaching: helping to learn and understand
- Less preparations: virtual economy does the job
- Theory > virtual business > real business
- Cross subject teaching
- Developing practice based skills
- Sharing the knowledge
- Huge student involvement
- Systematical approach to business management
- Knowledge sharing among students
- Highly impressed business representatives





**24** regional top managers



Team and individual setup



**6**  
non-stop hours

**Initial  
task**

“

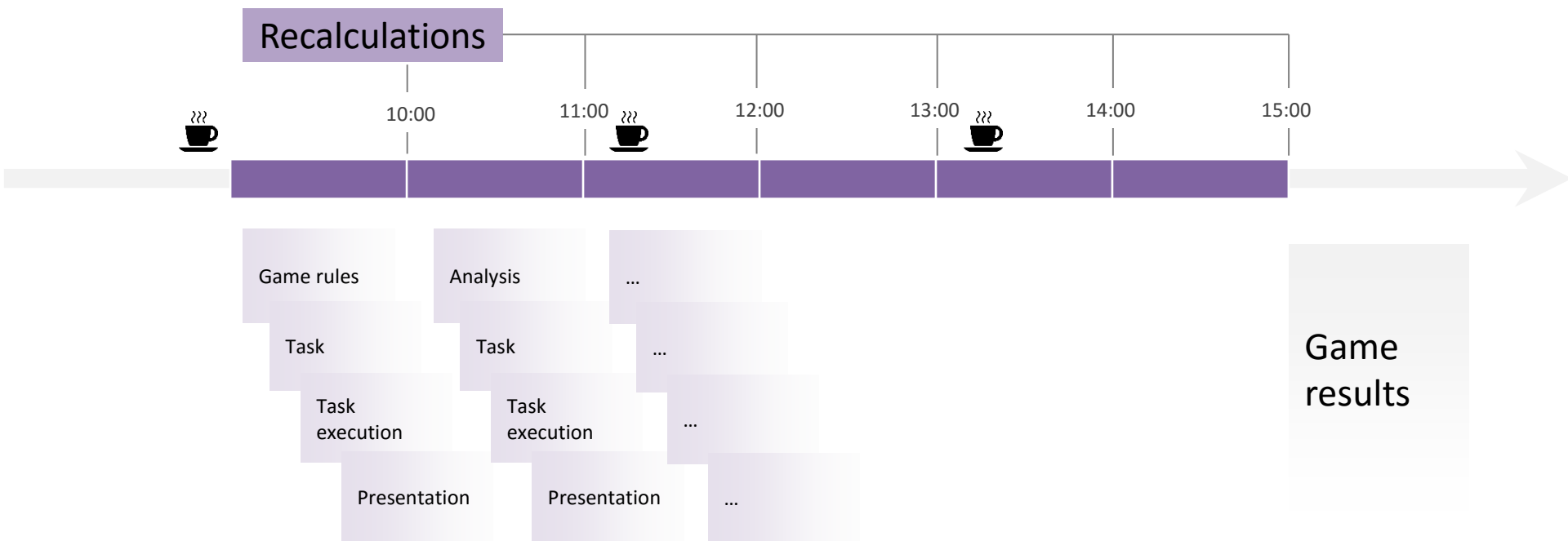
...test and develop strategic thinking, analytical skills, creativity, resistance to stress, ability to make quick decisions in limited time...

”



Corporation  
in Distress

A very dynamic and challenging business game





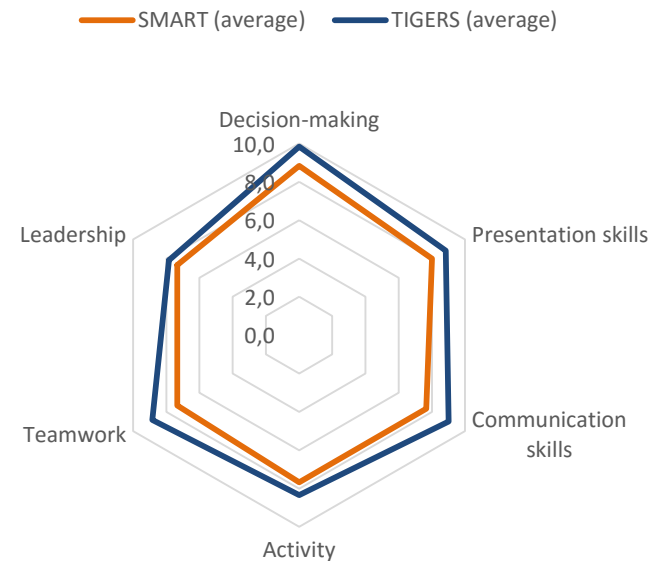
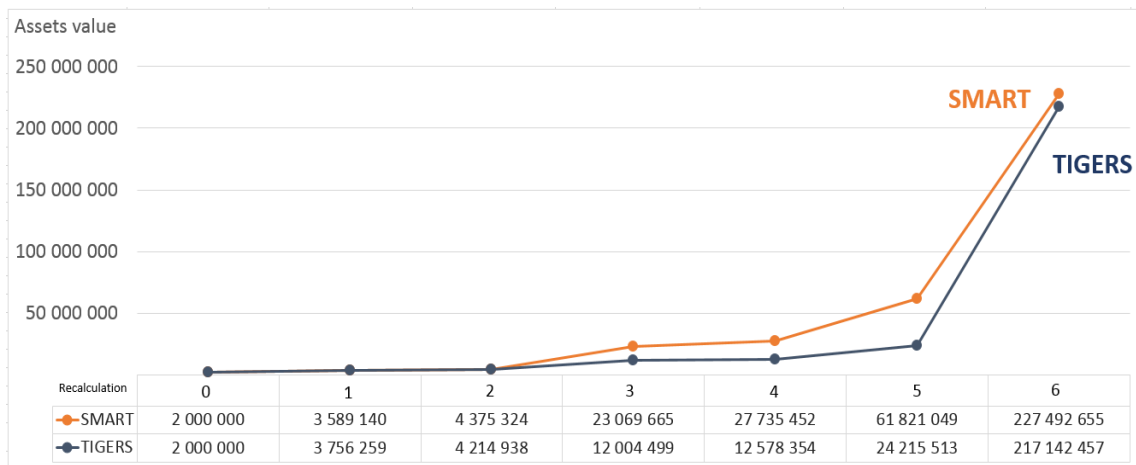
Individual setup

**ANALYTICAL SKILLS****STRATEGIC THINKING****DECISION-MAKING****ACTIVITY**

Team setup

**TEAMWORK****LEADERSHIP****ACTIVITY****COMMUNICATION SKILLS**







*I want to thank Simformer team for this wonderful course, it was an extremely beneficial experience for me both, as a human and as a manager!"*

*"This learning experience was more than OK because it was different, I was expecting something else and I was very surprised by such high level of organization and knowledge from the moderators."*

*"Really great learning experience and I will dare to challenge myself with a long period Business Simulation – just to continue the good starting point."*



NPS scores - 70% of participants would actively recommend *Simformer game moderators* as trainers and 65% of them would actively recommend the training.

LMS

SBS

Developer Tools

Marketplace



### Business game "Corporation in distress", Classic

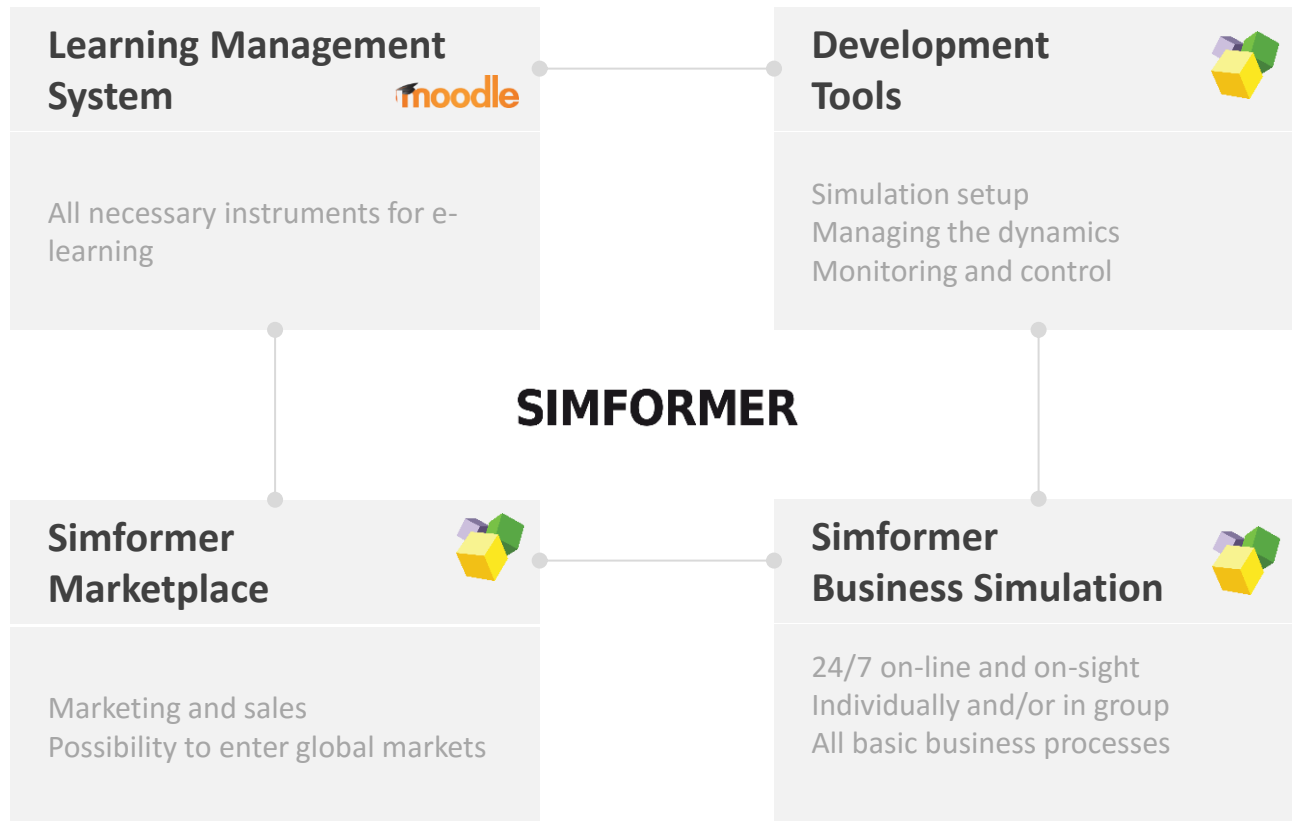
Online business game, immersing players into a world of crisis management. The game offers a convenient schedule for the management of player companies, as game situation updates t..

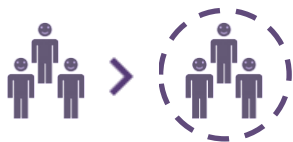
Course of  
Quality Management



# Platform

Training, education and personnel assessment based on business simulations





**Managing participants**



**Simulation setup**



**Monitoring the activity of participants**



**Starting setups**



**Global setup**

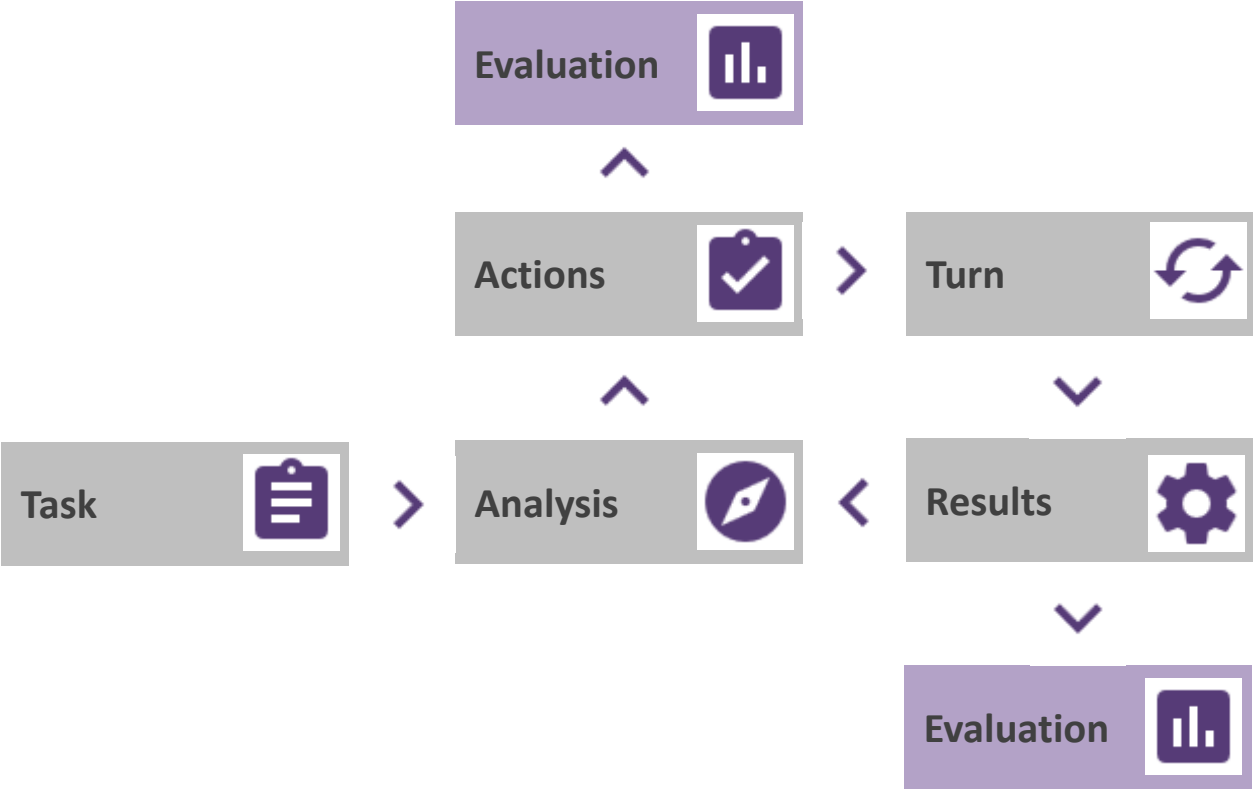


**Interaction of the participants**



**Setup of goods and suppliers**

Monitoring the  
activity and  
decision making





**On-line and  
on-sight**

**Training**

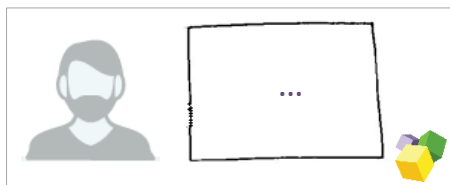
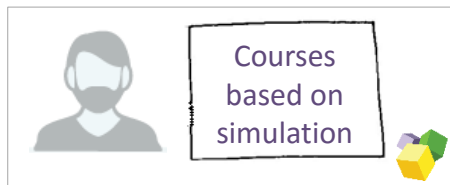
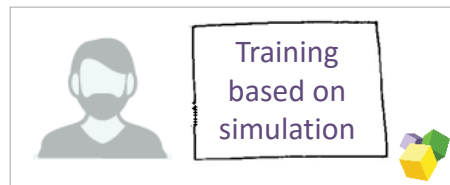
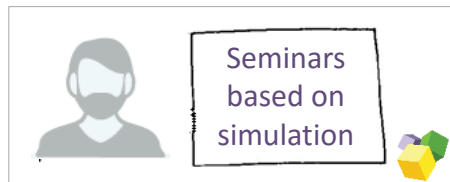
**Business games**

**Educational courses**

**Professional orientation**

**Personnel assessment**

**Championship and Olympics**



Development and support of  
the courses by partners



Simformer — platform to create  
products and access global market



Business



Universities




Private clients


Clients


Clients

**Product Development**





Seminars  
based on  
simulation







Training  
based on  
simulation






Courses  
based on  
simulation



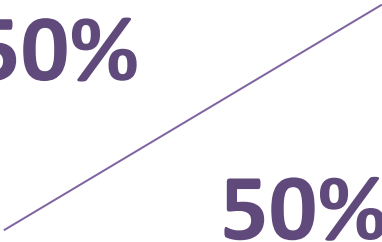


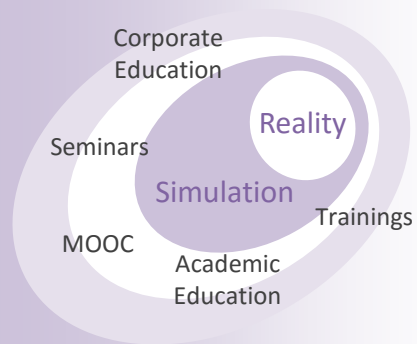
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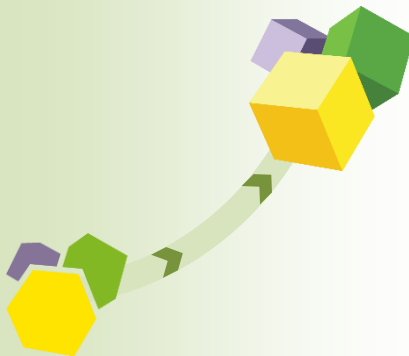
Expertise and  
packaging of the final  
product

**Global Sales****Author and Trainer****50%****50%****SIMFORMER**

**SIMULATED REALITY**

Apply Simformer to minimize the gap between reality and different types of education, seminars, and trainings.

Learn faster, better.

**NEW VALUE**

Add new value to existing education, training and employee assessment solutions.

Join the gamification trend in the e-industry.

**24|7|365**

Create, support, develop on-line and on-site training and education products anywhere anytime.

Access simulations on-line 24|7|365.

**LMS**

**SBS**

**Developer Tools**

**Marketplace**

**Training**



**Business games**


**Educational courses**


**Professional orientation**


**Personnel assessment**

**Championship and Olympics**

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FOR BUSINESS SIMULATIONS



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## Questions?